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Lisa M. Tinnirella

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of

ROBERT A. YENNACO

for: METHOD AND APPARATUS FOR
PROVIDING COMPUTER-BASED
HELP

Serial No.: 09/702,524

Filed: October 31, 2000

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) Examiner: Coung T. Thai
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) Group Art Unit: 2173
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) Our Docket No.: 5160-04
)

COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

LETTER TO THE OFFICIAL DRAFTSMAN

Dear Sirs:

Applicant hereby submits seven (7) sheets (Figs. 1-9) of formal drawings to
replace the informal drawings forming part of the application as on file.

Respectfully submitted,

By

J. Kevin Grogan
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